



## UNITED STATES PATENT AND TRADEMARK OFFICE

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CONFIRMATION NO. 3293

Bib Data Sheet

|                             |                                   |              |                        |                                    |
|-----------------------------|-----------------------------------|--------------|------------------------|------------------------------------|
| SERIAL NUMBER<br>09/885,717 | FILING DATE<br>06/20/2001<br>RULE | CLASS<br>709 | GROUP ART UNIT<br>2152 | ATTORNEY<br>DOCKET NO.<br>INVE16US |
|-----------------------------|-----------------------------------|--------------|------------------------|------------------------------------|

## APPLICANTS

Aleksander Szlam, Alpharetta, GA;  
 Thomas R. Buiel, Atlanta, GA;  
 Kirk L. Somers, Alpharetta, GA;  
 Charles L. Warner II, Decatur, GA;

## \*\* CONTINUING DATA \*\*\*\*\*

THIS APPLN CLAIMS BENEFIT OF 60/213,378 06/23/2000 Yes KV

## \*\* FOREIGN APPLICATIONS \*\*\*\*\*

No KV

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED \*\*SMALL ENTITY\*\*

\*\* 08/17/2001

|                                 |  |                        |                     |                    |                         |
|---------------------------------|--|------------------------|---------------------|--------------------|-------------------------|
| Foreign Priority claimed        | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no  | STATE OR COUNTRY<br>GA | SHEETS DRAWING<br>8 | TOTAL CLAIMS<br>39 | INDEPENDENT CLAIMS<br>3 |
| 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance |                        |                     |                    |                         |
| Verified and Acknowledged       | Kieu Yu KV<br>Examiner's Signature Initials  |                        |                     |                    |                         |

## #10 ADDRESS

Charles L. Warner II  
 TROUTMAN SANDERS LLP  
 Suite 5200  
 600 Peachtree Street, N.E.  
 Atlanta, GA 30308-2216

Customer  
 #23370

## TITLE

Dynamic help option for internet customers

|                            |   |   |
|----------------------------|---|---|
| FILING FEE RECEIVED<br>606 | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |
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